

# RSPOS 6.63 Update

## Quick Guide to New Functionality

### What's New in 6.63.00?

#### Major Enhancements

- A "Coupons" button has been added to the Payment screen. When clicked, the user can enter a RS coupon number by typing or scanning it. By submitting the coupon, the coupon is checked to see if it is valid.
- Added CExchange Gift Card sales and tracking functionality.
- The program now allows for multiple gift cards on same invoice. Users can now add or recharge up to 8 gift cards on one invoice.
- Double-clicking on any line in the Return section of the Salesmaker Report now displays the invoice.
- Added *Total Tax* column to the *L/U POS Transactions* lookup screen.
- Added Export functionality to the Vednor Order screen menus. Vendor orders can now be exported to a .txt or .xls file.
- The program now shows a list of all the customer special orders when doing a Vendor Restock order.
- A column for the customer's email address was added to the RadioShack Customer Reports screen.
- Updated the PAID IN payment screen to look like the other payment screens.
- A popup window appears when a customer is entered on the invoice screen if the customer has a repair ready to pick up. The user can double-click on the window to bring up the repair.
- Enhanced BL Printouts. Added "Processed Date" to B/L printout and the salesmaker's initials or name to the printout if available.
- RadioShack now transmits the box numbers and tracking numbers on Packing Lists. For FedEx and UPS shipments, a link to their tracking website is provided.
- The ESN on wireless phones (and select other SKUs) are now transmitted from the warehouse in the packing list file.
- Added Vendor SKU search. The SKU entry box now gives item suggestions based on Vendor SKU number.

#### Other Enhancements

- Changed the Ticket Capture Agreement display so that if the agreement is already accepted and the user is upgrading to a new version the program does not display the agreement text again. All other instances of running the install display the agreement text.
- Deleted obsolete mail icon from the top toolbar on main screen.
- When Daily Stock File Updates are processed the program now zeros the min/max values on RS SKUs when they change to disco or deleted status.
- In Prod Reports section, when doing reports by Month, changed the year drop-down list to show past years first instead of future years.
- The Focus Ordering screen now interprets the function keys like other windows do.
- In Stock Add/Edit, the SKU History window moves when the main Stock Add/Edit window is moved.
- The program now saves the column widths on the A/R screen. The program now saves the column widths when they change and loads the column widths again when the window is opened.

- RS Ordering screen now flags SKUs with no warehouse assignment. Users are warned when they attempt to put a SKU without a warehouse assignment onto a RadioShack order.
- Code was added to ask for a password when a user goes to the Auto Replenishment screen. The program requires the same authentication as for the RadioShack Ordering screen.
- Made Name & Address optional on Gift Card sales.
- Enhanced RS Min/Max Ordering. The order quantity on the RadioShack Ordering screen is automatically adjusted when the min or max quantities are changed.
- Changed Transaction Report. Moved *Vouchers Received* down to the bottom of the report where *Vouchers Issued* is.

### Issues Addressed

- Fixed issue where the invoice for In-House Repairs did not show the correct amount when there had been an initial deposit.
- Salesmaker Report by Vendor fixed to correctly account for deleted SKUs and Service SKUs.
- Some SKUs did not show Service Plans even when they were in the system. Fixed.
- Fixed crash when printing Monthly Statements. If there was a percent sign on an invoice comment line it caused the POS to crash when printing that customer's statement.
- Fixed the function that compares the regular price with the sale price. It converted them to integer values so the decimal portion of the prices was cut off. The function reported that 39.99 was the same as 39.00 and therefore it was not "on sale".
- After the 6.51 update there was a possibility that the POS could assign customer account numbers starting from 19000002 onwards (the reserved area). Added code to reset the customer account number below the reserved area.
- The Commission Report now gives credit to the correct salesmaker. The salesmaker being saved to the database was being retrieved from the wrong location.
- The credit card reference box on the payment screen sometimes became active when the method of payment is authorized through the POS. Fixed so it is always disabled if the credit type has "- POS" in it.
- Layaway issues on cash drawer reconcile screen. The word "layaway" and the layaway number were stored in the credit card and credit card amount sections of the database. Fixed.
- Completed Lay-A-Ways had residual payment information. If the previous invoice had two credit card charges, the second charge was getting carried over to the layaway. This was fixed.
- PDF sometimes did not work as printer. Fixed by preventing the device context from being restored until after the report is complete.
- When setting Disco/Deleted Margins & Pricing, the dates were not getting set/reset properly. Fixed.
- When on the Deposit (or Paid In) screen and the user ALT-TABs out and back, the following prompt showed up: "The amount to be paid must be entered first." There is now code to check if the user is coming from another application, if so, the prompt is not displayed.
- If the user issued two vouchers, one for a refund and second for an advanced deposit, the total quantity still showed one instead of two on the Transaction Report. Fixed.

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## RadioShack Coupons

From time to time RadioShack may issue discount coupons that must be validated prior to being honored. Validation consists of entering the coupon number and amount into POS. The program then automatically contacts the Home Office to verify the validity of the coupon.

A *RS Coupons* button has been added to the Payment screen. When clicked, the user can enter a coupon number by typing or scanning it. When the coupon is submitted, it is checked to see if it is valid and if it is a discount is applied to the invoice.

### Coupon Redemption

Click the *< RS Coupons* button on the Pay/Print screen to apply a RadioShack coupon to an invoice.

The screenshot shows the 'Sales Total' screen with a total of 107.96. A 'Salesmaker' field is set to 'Jon Pecan'. A 'Credit to Salesmaker' dropdown is also set to 'Jon Pecan'. A 'Vouchers' section contains an 'Apply Voucher Number' field, a 'Voucher \$' field set to 0.00, and an 'Issued To' field. Below this are two 'Charge' sections, each with a 'Charge \$' field (set to 0.00), a 'Charge To' dropdown, and a 'Charge Reference' field. To the right, there are 'Cash' and 'Check' sections, both with '\$' fields set to 0.00 and a 'Check Number' field. A central graphic shows a circuit board with green arrows. A vertical 'Account > Info' button is on the right. At the bottom is a keypad with function keys F1-F12, 'Insert', and 'Delete', and numeric keys \$1, \$5, \$10, \$20, \$30, \$40, \$50, \$60, \$70, \$80, \$90, \$100, 'Balance', and 'Clear'.

The Coupon Validation panel is displayed. RadioShack coupons are valid only for RadioShack products. The total at the top of the Coupon Validation window displays the *RadioShack SKUs Total* price. Note that this may not match the *Sales Total* at the top of the Pay/Print window.

### Coupon Validation

RadioShack SKUs Total

99.99

Scan the coupon or enter the number manually.

Enter the coupon amount.

\$

COUPON HELP

Submit

## Sales Total

107.96

Salesmaker

Credit to Salesmaker

< RS Coupons

Vouchers

Apply Voucher Number  Voucher \$

Issued To

Charge

Charge \$   Hold

Charge To

Charge Reference

---

Charge \$

Charge To

Charge Reference

Cash

Cash \$

Change \$ 

0.00

Check

Check \$

Check Number

F1	F2	F3	F4	F5	F6	F7	F8	F9	F10	F11	F12	Insert	Delete
\$1	\$5	\$10	\$20	\$30	\$40	\$50	\$60	\$70	\$80	\$90	\$100	Balance	Clear

Scan or type the coupon number into the field provided. Type the coupon value into the coupon amount field. Click the *Submit* button to validate the coupon.

### Coupon Validation

RadioShack SKUs Total

99.99

Scan the coupon or enter the number manually.

Enter the coupon amount.

\$

COUPON HELP

Submit

## Sales Total

107.96

Salesmaker

Credit to Salesmaker

< RS Coupons

Vouchers

Apply Voucher Number  Voucher \$

Issued To

Charge

Charge \$   Hold

Charge To

Charge Reference

---

Charge \$

Charge To

Charge Reference

Cash

Cash \$

Change \$ 

0.00

Check

Check \$

Check Number

F1	F2	F3	F4	F5	F6	F7	F8	F9	F10	F11	F12	Insert	Delete
\$1	\$5	\$10	\$20	\$30	\$40	\$50	\$60	\$70	\$80	\$90	\$100	Balance	Clear

After validation the coupon amount is applied to the invoice and the Pay/Print window reflects the new balance due. The invoice is completed by satisfying the *Sales Total* using the standard methods of payment.

**Sales Total** 97.96

Salesmaker: Jon Pecan

Credit to Salesmaker: Jon Pecan

Vouchers: Apply Voucher Number, Voucher \$ 0.00, Issued To

Charge: Charge \$ 97.96, Charge To, Charge Reference, Charge \$ 0.00, Charge To, Charge Reference

Cash: Cash \$ 0.00, Change \$ 0.00

Check: Check \$ 0.00, Check Number

F1	F2	F3	F4	F5	F6	F7	F8	F9	F10	F11	F12	Insert	Delete
\$1	\$5	\$10	\$20	\$30	\$40	\$50	\$60	\$70	\$80	\$90	\$100	Balance	Clear

### Coupon Redemption Notes

- **No validation of coupon rules is performed by the program.** The user is responsible for reading the Terms and Conditions of the coupon and verifying that the invoice meets the requirements for the coupon to be applied.
- If the invoice is canceled before being finalized, the coupon redemption will be reversed and it will still be a valid coupon. Once the invoice is finalized the coupon CAN NOT be re-activated via the POS.
- The value entered in the coupon amount field must be less than or equal to once cent less than the invoice total of RadioShack products. For example, if the invoice total is \$26.74, the coupon amount entered must be less than or equal to \$26.73. The program will not allow higher values to be entered.
- If the value entered in the coupon amount field is higher than the actual amount on the coupon, an error message will be displayed and the coupon information will be cleared.
- The taxability of coupons varies by location. See the *Tax Accounts* tab in *Admin Setup* to control the taxability of RadioShack coupons.

### Coupon Redemption Failure

Different factors can contribute to a coupon transaction not being finalized. If the coupon is rejected it generally can not be redeemed. If an error occurs it may be possible to correct the situation and retry the transaction. The lists below are the possible messages displayed when a coupon is not approved.

### Coupon Server Rejection Messages

Rejection Message:

- The coupon has expired.
- The coupon has already been redeemed.
- The redemption amount is greater than the coupon amount.
- The coupon number is not found in the RadioShack database.
- The coupon has not been redeemed; therefore it cannot be voided (reactivated).
- The coupon information is missing/invalid.
- The coupon database at the RadioShack home office is down.
- The request timed out.
- This is a future coupon and is not yet active.
- The request failed for an unknown reason.

## Local Errors

Error Message:

There must be a coupon number.  
 The amount cannot be \$0.00  
 Failure to format request.  
 Communications PC is off.

Resolution:

Type or scan the coupon's barcode.  
 Enter a non-zero coupon amount.  
 Check network connections and file permissions.  
 Turn on the Comm PC and start RSPOS on it.

## Host Errors

Error#: Error Message:

101 Store not found  
 Error in store validation  
 102 Store closed.  
 103 Error validating serial/sequence number.  
 Store's hard drive # does not match Tandem DIST.  
 104 Store's check sequence # does not match Tandem DIST.  
 105 Error opening \$RECEIVE file.  
 Tandem DIST Error: Error opening GEFRSECR file.  
 Tandem DIST Error: Error opening MSTORE file.  
 106 Invalid service code x - no action taken  
 107 Error from BancTec: <BancTec message>  
 108 Server error in sending request to BancTec.

Resolution:

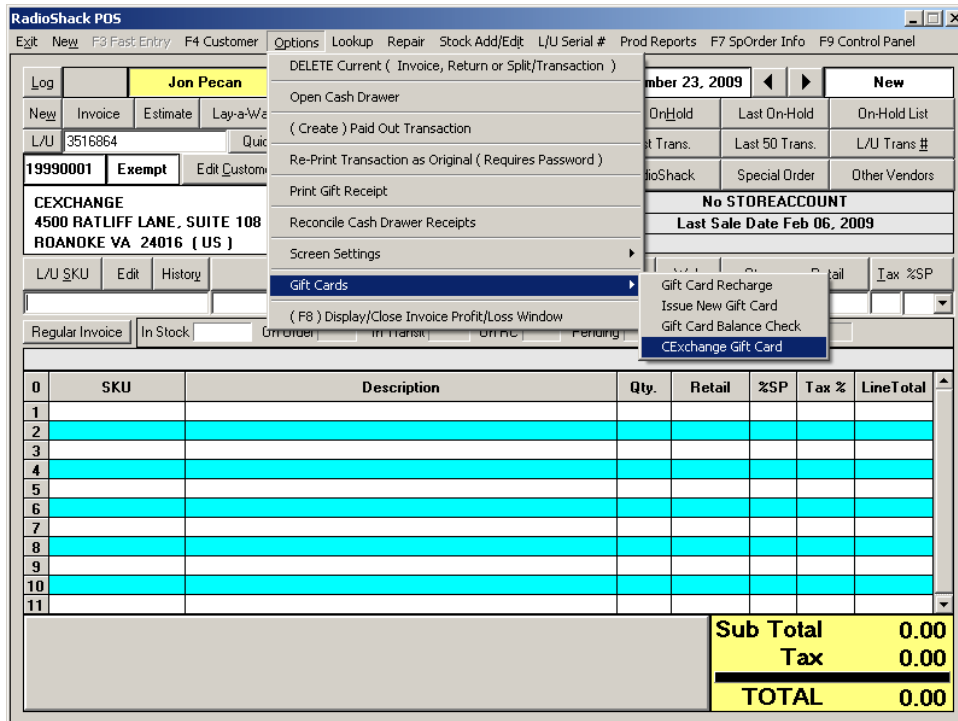
Verify Store # is correct in Admin Setup.  
 Verify Store # is correct in Admin Setup.  
 Verify Store # is correct in Admin Setup.  
 Call Help Desk for this error.  
 Call Help Desk for this error.  
 Call Help Desk for this error.  
 Retry the transaction. System may be down.  
 Retry the transaction. System may be down.  
 Retry the transaction. System may be down.  
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 Retry the transaction. System may be down.

## CExchange Gift Card Sales

The CExchange program can give customers value for their old consumer electronic items. Credit is issued to the customer in the form of RadioShack Gift Cards. For full details about the Cexchange Program, contact your RadioShack sales representative.

### Issue Gift Card

From the POS screen select the *Options* menu. Under *Options*, select *Gift Cards* then *CExchange Gift Card*.



Enter the required information into the *CEXCHANGE GIFT CARD* screen.

The screenshot shows the 'CEXCHANGE GIFT CARD' application window. At the top, it displays the store name 'CEXCHANGE' and address '4500 RATLIFF LANE, SUITE 108, ADDISON TX 75001'. Below this, there are two main sections: 'Traded Items' and 'Total'. The 'Traded Items' section contains a table with three columns: 'Appraisal ID', 'Value', and 'Item Description'. The 'Total' section shows 'Total Value of Traded Items' as '0.00'. There is a checkbox for 'Did you verify the customer's photo ID?' which is currently unchecked. At the bottom, there is a 'Customer' section with an 'L/U Customer' button and an 'Issue Gift Card' button.

Appraisal ID	Value	Item Description

Up to five items can be entered on any one transaction.

**Traded Items:**

- Appraisal ID: the transaction ID number from the CExchange web site.
- Value: the item's cash value after appraisal from the CExchange web site.
- Item Description: a brief description of the item for your records.

**L/U Customer:** Click this button to select or enter a customer name and address for this transaction. This is an optional step.

**Total:** This field contains the sum total of the appraised item's value.

**Did you verify the customer's photo ID?:** Check this checkbox to confirm that you have seen the customer's ID. A fraud protection measure; the Gift Card cannot be issued until this box has been checked.

**Issue Gift Card:** Click this button to load the Total value onto a Gift Card. If the Gift Card already has value then the Total will be added to the existing Gift Card balance.

The screenshot shows the 'CEXCHANGE GIFT CARD' application window with the form filled out. The 'Traded Items' table now contains two entries: an iPod valued at 17.51 and a Wii valued at 25.57. The 'Total' section shows 'Total Value of Traded Items' as '43.08'. The 'Did you verify the customer's photo ID?' checkbox is now checked. The 'Customer' section shows the name 'AME SMITH' and address 'WAYNESVILLE MO 65583'. The 'L/U Customer' button is highlighted with a red circle.

Appraisal ID	Value	Item Description
1212323123	17.51	ipod
2323232323	25.57	Wii

After clicking the *Issue Gift Card* button, swipe the Gift Card to add the *Total* value to it. After the transaction is complete, the invoice is printed along with a copy of the terms and conditions of the CExchange transaction.

Log	Jon Pecan	Clock IN/OUT	Terminal 988	October 09, 2009	507871			
New Invoice	Estimate	Lay-a-Way	Quote	Paid OUT	(F5) Wireless Wizard			
L/U 3516864	Quick	Full Add	Advance Deposit	Last Trans.	Last 50 Trans.			
19990001	Edit Customer	Account Payment	Paid IN Receipt	RadioShack	Special Order			
CEXCHANGE 4500 RATLIFF LANE, SUITE 108 ADDISON TX 75001 ( US )			Reprint	PAID IN				
			Invoices	Time: 9:22 AM, Clerk: 042				
L/U SKU	Edit	History	Description	Web	Qty			
				Retail	Tax %SP			
Regular Invoice	In Stock	On Order	In Transit	On RC	Pending			
	Vendor	Whse						
14	SKU	Description	Qty.	Retail	%SP	Tax %	#	Line Total
1	XCHNGEGIFTCARD		1	43.08			N	43.08
2	/							
3	/	Gift Card Transaction Info						
4	/	Auth #: *DEMO*						
5	/	GC Ref #: 0008						
6	/	Card #: *****5522 SVS N						
7	/	Invoice Ref #: S988091009092249						
8	/							
9	/	Customer: AME SMITH						
10	/							
11	/	WAYNESVILLE MO 65583						
STOREACCOUNT				Sub Total				43.08
43.08				Tax				0.00
				PAID IN				43.08

Have the customer sign the terms and conditions and keep it for your records.

St. Robert, MO 65584  
(573) 336-4969

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Transaction: 507872  
Gift Card value: 43.08  
Customer: AME SMITH

By participating in the RadioShack Trade In Program, I agree to the following terms and conditions:

- \* I am delivering my property to Bailey's TV Inc. / RadioShack Dealer in exchange for RadioShack gift cards that may be used toward the purchase of RadioShack products.
- \* I affirm that I am the only rightful and authorized owner of the Property and have the right to transfer ownership of the Property. No other person or company has any ownership interest of any kind in the Property.
- \* I transfer all right, title, and interest in the Property to Bailey's TV Inc. / RadioShack Dealer or its designated trade-in administrator ("Administrator"). I agree that my transfer of the Property to Bailey's TV Inc. / RadioShack Dealer or the Administrator may not be revoked by me.
- \* I accept the RadioShack gift card value provided by Bailey's TV Inc. / RadioShack Dealer as full and final compensation for the release of the property and surrender all rights to any future compensation for the property.
- \* I have removed any and all data, personal records, music, video, graphics, or other electronically stored information stored in the Property and acknowledge that I bear sole responsibility to back up and/or save any such content prior to delivering the property. I acknowledge and agree that in no event shall RadioShack or Bailey's TV Inc. / RadioShack Dealer be



## Multiple Gift Cards

The program now allows for multiple gift cards on same invoice. Users can now add or recharge up to 8 gift cards on one invoice.

### Issue or Recharge Gift Card

Log in to the POS screen. Select a customer. Select the *Options* menu. Under *Options*, select *Gift Cards* then *Issue New Gift Card* or *Gift Card Recharge*.

Enter up to 8 amounts in the fields below. The function keys can be used to enter pre-defined amounts to speed up the process. The total shows the aggregate amount entered.

### Invoicing the Gift Cards

When the *Add Card(s) to Invoice* button is clicked the system will create an invoice containing the gift cards and prompt for payment.

Once payment has been satisfied the system will prompt for the Gift Cards to be swiped, one at a time, until the entire payment amount has been added based on the individual amounts entered in the previous step.

## Salesmaker Report

Double-clicking on any line in the *Returns* section of the Salesmaker Report now displays the invoice details.

From Store Statistical Reports select the *Salesmaker* tab. Choose *Returns* as the report type. Right-click on the *Salesmaker* tab to select the reporting period. The grid will be loaded with return transactions for the time period selected.

The screenshot shows the 'RadioShack Store Statistical Reporting' window. The 'Report Displayed' section has 'Returns' selected. The 'Vendor Report By' section has 'All Vendors' selected. The main table lists transactions with columns: Trans #, Salesmaker Writing Return, Original Salesmaker, Amount, and Date & Time.

Trans #	Salesmaker Writing Return	Original Salesmaker	Amount	Date & Time
20006133	044	042	-107.95	2009/04/05 @ 01:22 PM
20006134	044	005	-53.97	2009/04/05 @ 02:08 PM
20006135	005		-53.98	2009/04/06 @ 12:05 PM
70004474	005		-.54	2009/04/06 @ 01:49 PM
20006136	042	005	-64.77	2009/04/06 @ 02:03 PM
20006137	005	042	-20.50	2009/04/07 @ 02:12 PM
20006138	005		-215.93	2009/04/07 @ 03:17 PM
20006139	044		-18.34	2009/04/07 @ 05:14 PM
20006140	005		-862.50	2009/04/08 @ 03:45 PM
70004479	005		-6.26	2009/04/08 @ 03:13 PM
20006141	044	005	-22.86	2009/04/08 @ 06:37 PM
20006142	005		-99.99	2009/04/09 @ 11:27 AM
20006143	042	005	-32.38	2009/04/09 @ 01:26 PM
20006144	042	005	-32.38	2009/04/09 @ 01:54 PM
70004481	036		-1.44	2009/04/10 @ 08:54 AM
20006145	042	005	-64.77	2009/04/10 @ 12:31 PM
20006146	036	048	-53.96	2009/04/10 @ 02:35 PM
20006147	042	005	-43.18	2009/04/10 @ 02:46 PM
70004483	042	005	-12.96	2009/04/10 @ 05:14 PM
20006148	005		-151.15	2009/04/11 @ 11:38 AM

After clicking on a row the invoice details are displayed.

The screenshot shows the 'RadioShack Review Invoice Data' window. It displays details for a return transaction. The top section shows the transaction ID (10047651), salesmaker (044), name (Roy Bouy), time (6:37 PM), date (April 08, 2009), and store ID (20006141). The customer name is ANTHONY WHITWORTH and the address is EAST MOLINE IL 61244. The transaction is a 'RETURN'. Below this is a table of items with columns: Line, SKU, Description, Qty, Retail, %SP, Tax %, #, LineTotal, and Sales Price Change.

Line	SKU	Description	Qty	Retail	%SP	Tax %	#	LineTotal	Sales Price Change
1	120-2093	MONSTER SIRIUS CAR ANTEN	-1	21.17		7.975	Y	-21.17	Lowered
2		Changed Mind							
3									
4									
5									
6									
7									
8									
9									
10									
11									
12									

Summary:

Cash	-22.86
Sub Total	-21.17
Tax	-1.69
<b>TOTAL</b>	<b>-22.86</b>

## L/U POS Transactions

The Tax column is now displayed on the *L/U POS Transactions* lookup screen. From the POS window, click the *Last 50 Trans* button. Notice that the Tax column is now displayed. This column can be hidden using the Show/Hide Columns menu selection.

Transaction	Trans. #	Date & Time	Total	Tax	Ter. #	Clerk	Balance	by Cash
1 Invoice	10110753	2009/07/23 @ 02:55 PM	24.02	1.83	1	036		
2 Invoice	10110754	2009/07/23 @ 03:00 PM	26.99	1.99	1	036		27.00
3 Invoice	10110755	2009/07/23 @ 03:09 PM	16.20	1.20	2	044		20.00
4 Invoice	10110756	2009/07/23 @ 03:09 PM	32.38	2.39	1	036		40.40
5 Invoice	10110757	2009/07/23 @ 03:18 PM	19.98	1.47	1	036		
6 Invoice	10110758	2009/07/23 @ 03:30 PM	21.58	1.59	2	044		
7 Invoice	10110759	2009/07/23 @ 03:44 PM	5.39	0.40	2	036		
8 Invoice	10110760	2009/07/23 @ 03:47 PM	10.79	0.80	1	036		
9 Paid IN	507862	2009/07/23 @ 03:49 PM	69.00	0.00	1	036		70.00
10 Invoice	10110761	2009/07/23 @ 04:26 PM	32.39	2.39	1	044		40.00
11 Invoice	10110762	2009/07/23 @ 05:07 PM	107.96	7.97	2	044		
12 Invoice	10110763	2009/07/23 @ 05:17 PM	10.79	0.80	2	044		
13 Invoice	10110764	2009/07/23 @ 05:18 PM	17.95	1.28	1	036		20.00
14 Invoice	10110765	2009/07/23 @ 05:38 PM	161.95	11.96	1	044		

Selected Record Account... 10048735 DAVID GLYNN

Load Type...  All  Invoice  Return  Split  Estimate  Lay-a-Way  Paid OUT  Quote  Paid IN  Deposit

Load Last...  50  100  500 Transactions by Account #  L/U

From  To  Load by From/To Date

## Admin Setup

### Tax Accounts tab

Tax on RadioShack Coupons is controlled by the setting in the *RadioShack Coupons* section. Using the radio buttons select taxable or non-taxable depending on the laws in your specific location.

Active	Type	Report Account Name	Tax Rate %	Limit Taxable Amount	Invoiced Taxable Limit	Tax Menu Type	Full Descr
<input checked="" type="checkbox"/>	TAXABLE	State Tax	7.975	NO	0.00	ALL	Default Taxable Account
<input checked="" type="checkbox"/>	EXEMPT	Exempt				ALL	Default Exempt Account
<input checked="" type="checkbox"/>	EXEMPT	Resale				ALL	Default Resale Account
<input checked="" type="checkbox"/>	EXEMPT	Service				ALL	Default Service Account
<input checked="" type="checkbox"/>	TAXABLE	tax holiday	0.750	NO	0.00	ALL	MO sales tax holiday
<input checked="" type="checkbox"/>	EXEMPT	WirelessFed				SKU	WI Wireless Fee
<input type="checkbox"/>	No						
<input type="checkbox"/>	No						
<input type="checkbox"/>	No						
<input type="checkbox"/>	No						
<input type="checkbox"/>	No						
<input type="checkbox"/>	No						
<input type="checkbox"/>	No						
<input type="checkbox"/>	No						
<input type="checkbox"/>	No						

Auto Rounding  Round Low  Round High

Rounding will affect how the POS system calculates tax on your sales. Usually Auto is recommended, however check some sales on the POS to validate the setting you choose.

Your business account number on this POS system is: 10040637 Select Customer

\*This is the account number on this POS system that you use to make your USE TAX purchases. Most states require this to be reported. All sales to this account will be at cost.

Print Preview Tax Accounts

Tax Rate for Service Plan SKUs  
L/U Tax Account # Y TAXABLE 7.975  
State Tax

RadioShack Coupons  
 Taxable  
 Non-Taxable

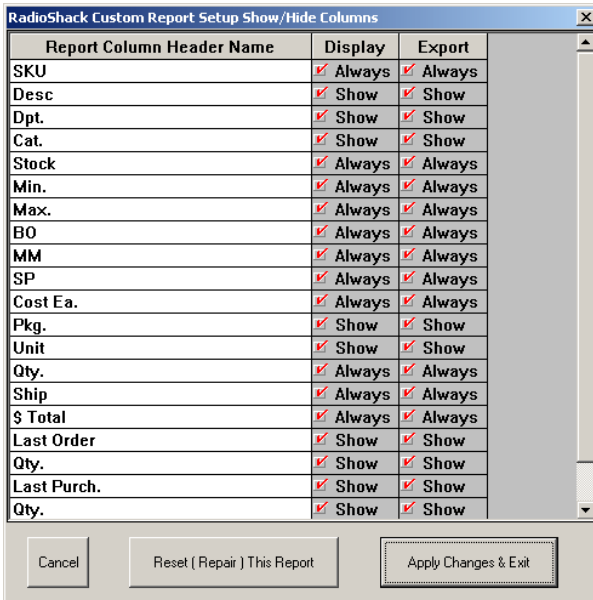
## Export Vendor Order

The Vendor Order screen menu now includes export functionality. Orders can now be exported to a .txt or .xls file.

### Vendor Order Menu

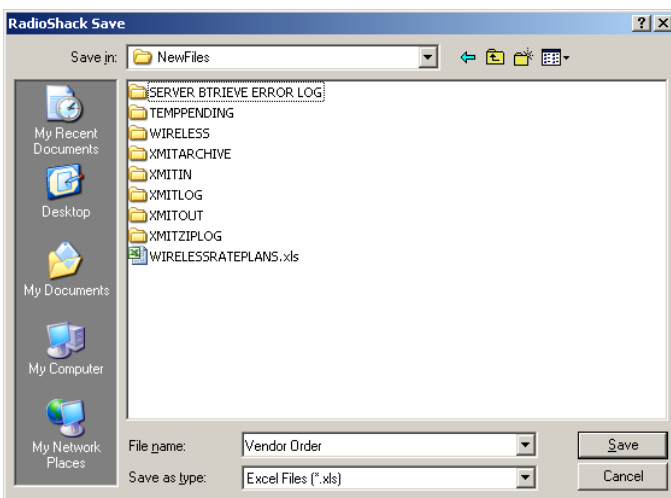
#### Setup

The *Setup* menu controls which columns will be displayed on the screen and which columns will be included in the export file. Click the checkboxes to select or deselect the desired columns.



#### Export

Click the *Export* menu selection to display the Save window. The filename and location can be specified. The data can be saved as a .txt or .xls file using the *Save as type*: dropdown menu.

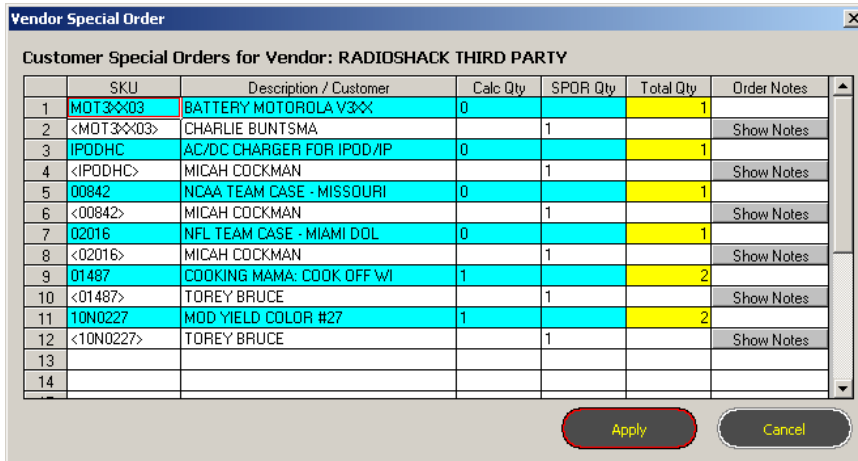


## Vendor Special Order

The program shows a list of all the Customer Special Orders when doing a Vendor Restock order. This can prevent additional quantities of items being ordered if they are already on order.

### Customer Special Order List

A restock order is an order of items that were sold between two dates. If an invoice is created for a special order item, that may result in the order quantity being doubled. To avoid this situation, create an ADVANCE DEPOSIT for an item not in stock rather than creating an invoice. The Vendor Special Order window is displayed after selecting *Restock* as the order type. Details about each special order item are shown.



	SKU	Description / Customer	Calc Qty	SPOR Qty	Total Qty	Order Notes
1	MOT3XX03	BATTERY MOTOROLA V3XX	0		1	
2	<MOT3XX03>	CHARLIE BUNTSMA		1		Show Notes
3	IPODHC	AC/DC CHARGER FOR IPOD/IP	0		1	
4	<IPODHC>	MICAH COCKMAN		1		Show Notes
5	00842	NCAA TEAM CASE - MISSOURI	0		1	
6	<00842>	MICAH COCKMAN		1		Show Notes
7	02016	NFL TEAM CASE - MIAMI DOL	0		1	
8	<02016>	MICAH COCKMAN		1		Show Notes
9	01487	COOKING MAMA: COOK OFF w/	1		2	
10	<01487>	TOREY BRUCE		1		Show Notes
11	10N0227	MOD YIELD COLOR #27	1		2	
12	<10N0227>	TOREY BRUCE		1		Show Notes
13						
14						

**Calc Qty:** this is the restock quantity based on sales between the start and end date.

**SPOR Qty:** this is the amount attached to a customer name for special order.

**Total Qty:** the total is the Calc Qty + SPOR Qty. Adjust this quantity if necessary.

After making any adjustments to *Total Qty*, click the *Apply* button to add any Special Orders to the Vendor Restock order.

## Customer Reports

The RadioShack Customer Reports screen has a column for the customer's email address.

**RadioShack Customer Reports**

Exit Report Setup Print/Preview Export Report

	Delete	Account #	L/U Hidden	Status	Assigned #	Ref. #	Phone #	E-mail	
16	<input type="checkbox"/>	10023435		None		8263905	(800) 826-3905	rscc@tardy.net	RADIOSHACK
17	<input type="checkbox"/>	10010829		None		7597506	(573) 759-7506	tishop@yhti.nest	BISHOP VICKY
18	<input type="checkbox"/>	10022541		None		5325380	(417) 532-5380	txichol@adroitoool.com	NICHOLS TON
19	<input type="checkbox"/>	10023443		None		6585458	(912) 658-5458	vclayquinz@ool.com	LAVERENZ BR
20	<input type="checkbox"/>	10012856		None		7597075	(573) 759-7075	web@chart.com	WISE HARRY
21	<input type="checkbox"/>	10041221		None		9289652	(301) 928-9652	keepster@hotmail.com	TILLMAN CHAI
22	<input type="checkbox"/>	10039224		None		0000000			[PARKER STE
23	<input type="checkbox"/>	10017805		None		0000000			VANDERS EDC
24	<input type="checkbox"/>	10016207		None		0000000			
25	<input type="checkbox"/>	10015947		None		0000000			*****
26	<input type="checkbox"/>	10012754		None		0000000			1*10 IFEN 3RC
27	<input type="checkbox"/>	10020804		None		0000000			10TH CST
28	<input type="checkbox"/>	10033437		None		0000000			119306
29	<input type="checkbox"/>	10034551		None		0000000			13 CST

**Load Filters**

Last Purchase Date Range   
  Zip Code Range   
  Total Dollars Purchased   
  Selected Purchase Option

From:  To:    
 From:  To:    
 Greater Than:

By SKU   
  By Vendor   
  By Category

Store Accounts   
  Balance

Status   
 Greater Than:

Open   
 Hold   
 Closed   
 None

**Delete/Edit Options**

**Load Options**

Mark Duplicates:  Yes     No

## PAID IN Payment Screen

The PAID IN payment screen is updated to look like the other payment screens. This gives the user a more consistent experience when completing invoices.

**Paid IN**

Salesmaker: Jon Pecan

Amount To Be Paid IN \$: 50.00

Change Due \$: **0.00**

Customer Information:

10040403  
AARON JONES  
SAINT ROBERT MO 65584  
STOREACCOUNT: NONE  
Credit Limit \$: 0.00  
Balance \$: 0.00  
Available Credit \$: 0.00

Payment:

Cash \$: 0.00

Check \$: 0.00    Check #:

Charge \$: 50.00

Charged To:

Charge Reference:

Charge \$: 0.00

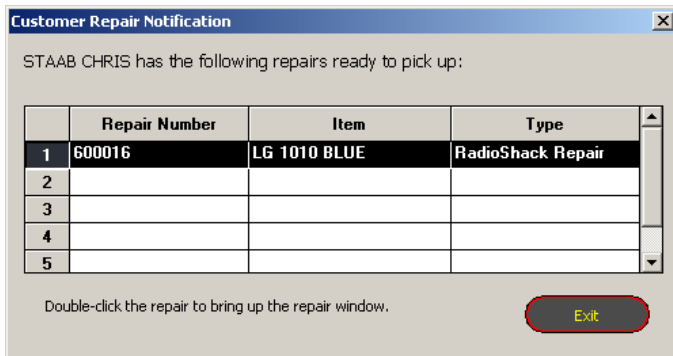
Charged To:

Charge Reference:

F1	F2	F3	F4	F5	F6	F7	F8	F9	F10	F11	F12	Insert	Delete
\$1	\$5	\$10	\$20	\$30	\$40	\$50	\$60	\$70	\$80	\$90	\$100	Balance	Clear

## Repair Ready Notification

A popup window appears when a customer is entered on the invoice screen if that customer has a repair ready to pick up. The user can double-click on the window to bring up the repair.

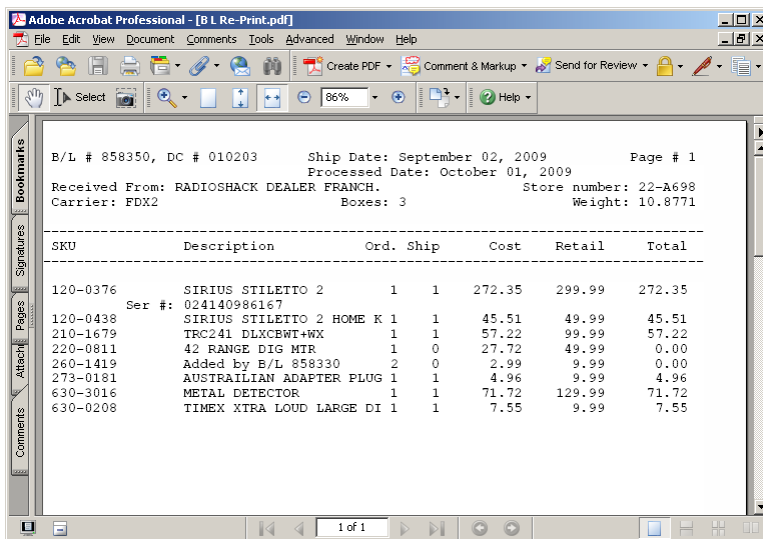


## Packing List Changes

The box number and tracking numbers are sent on packing lists. In addition, the ESN on wireless phones (and select other SKUs) are also sent from the warehouse in the packing list.

## Enhanced BL Printouts

The "processed date" and the salesman's initials or name (if available) appear on the BL printed report. The serial numbers of items can be printed, optionally.



## Parcel Tracking

The upper grid displays the Carrier and has a link to the box and tracking information. Click on the Carrier field to display the box and tracking information.

**RadioShack Inventory Order Processing**

Exit New/Transaction Vendor Add/Edit Stock Delete Row Print Options SARs Bin Returns Download Scanner Files

Process B/Ls  Inventory Transfer/Return

B/L #  Set Shipped Date

Select Vendor  Add/Edit

DC #  PO #

Select a Vendor Purchase Order

Import Stock Transfer File

Print B/L

Print Out of Stock  Print Ser#s on B/L

---

**RadioShack B/Ls To Process**

B/L #	Shipped	Total \$	Lines	Processed	Whse #	Days	Carrier
859950	Sep 02, 2009	459.31	8	NO	010203	34	FDX2

Sort By B/L #  Sort By Shipped Date

Load Selected B/L

To Process

---

Max	Out Of Stock	SKU/Vendor SKU Barcode Entry	Vendor SKU	Desc.	Ord.	Bal.	Rec. Qty.	Rec. Pkg.	Pur. Unit	Pkg. Cost	Line Total	Cost Each	Prot Margi
1													
2													
3													
4													
5													
6													
7													
8													
9													
10													


---

Process B/L  Tax  Shipping  Subtotal

Auto. Set Rec. Qty to Bal. Qty. Received Qty.  Total

After clicking the link the Tracking Numbers window is displayed.

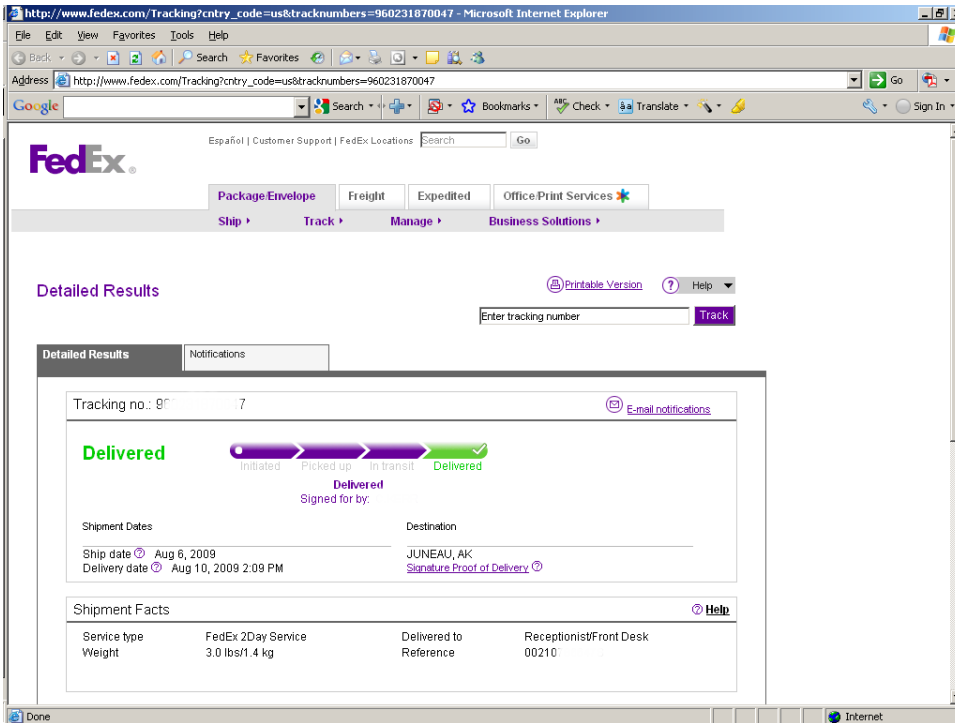
**BL Tracking Numbers**



Box Number	Tracking Number
1	0003 <a href="#">960231870025</a>
2	0015 <a href="#">960231870047</a>
3	0029 <a href="#">960231870069</a>
4	
5	
6	
7	
8	

Right click on tracking # to copy text to Windows clipboard

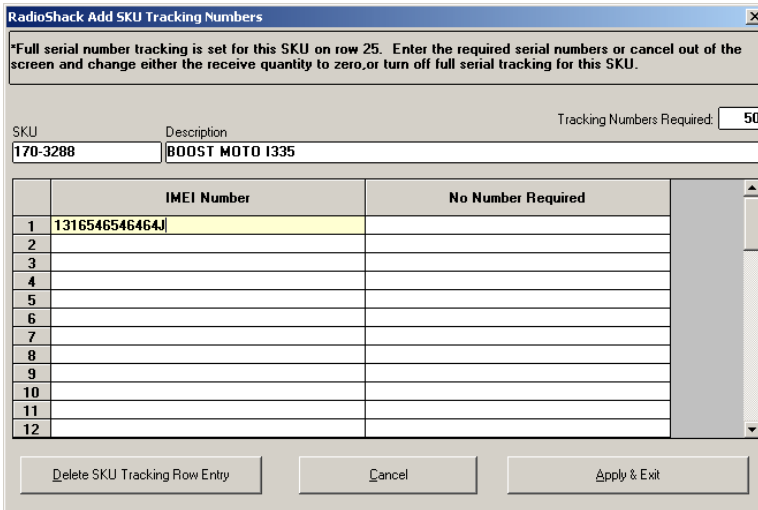
If the order was carried by FedEx or UPS, click on a tracking number to go directly to the web site to track the specific box. For other carriers, copy the tracking number to the clipboard by right-clicking and paste it to the carrier's web site.



## Serial Number Tracking

The ESN on wireless phones (and select other SKUs) is sent from the warehouse on the packing list. When the *Process B/L* button is pressed the *Add SKU Tracking Numbers* window will be displayed for each item on the order that has Full Serial Number Tracking enabled.

If serial numbers are contained in the B/L being processed, they will be displayed on the grid automatically. Verify that the serial numbers displayed match the serial numbers on the actual product received. Edit, add and delete rows as necessary until the numbers match. Click *Apply & Exit* to complete the processing of the B/L. Click *Cancel* to return to the *Process B/L* screen.



# Vendor SKU Search

By default, when typing in a SKU in the entry field on the invoice screen, a list will appear offering suggestions for the SKU. The drop-down list appears after the third character is typed into the SKU entry field. As more characters are entered the list is further refined.

L/U SKU	Edit	History	Description	Web	Qty	Retail	Tax %	%SP	LineTotal	Li
150-0004			40" TV/FM TUNER		4.97					
150-0011			TV CHEATER CORD		0.97					
150-0012			POLR CHEATER CORD		0.97					
150-0030			50FT GALV GUYWIRE (D)		1.03					
150-0031			100' GALV GUYWIRE		6.99					
150-0035			40" ALUM GRN WIRE		6.99					
150-0100			8 IN 1 LCD REMOTE		32.99					
150-0101			2M VID CAB-F PIN		16.99					
150-0102			4M VID CAB-F PIN		21.99					
150-0103			2M VID CAB-W/RCA		16.99					
150-0104			4M VID CAB-W/RCA		19.99					
150-0105			2M SUPER VIDEO		34.99					
150-0106			MAGNAVOX 8-1 REMOTE		9.97					
150-0107			2WAY RF SPLITTER (D)		0.97					
150-0108			4WAY RF SPLITTER		19.99					
150-0109			PIC N PIC KIT		49.99					
150-0110			2M MONSTER VID-F		29.99					
									<b>Sub Total</b>	<b>0.00</b>
									<b>Tax</b>	<b>0.00</b>
									<b>TOTAL</b>	<b>0.00</b>

The SKU, Vendor SKU, and the description fields are all searched for matches. In the example below, "DVD" has returned both SKUs that include "DVD" in their part numbers and SKUs that have "DVD" as part of their description.

L/U SKU	Edit	History	Description	Web	Qty	Retail	Tax %	%SP	LineTotal	Li
DVD-283			COBY UPCONVERSION DVD		59.99					
DVD224			2.1 CHANNEL DVD		59.00					
DVD514			HIGH RESOLUTION 5.1 CHANN		69.00					
DVDF87S			5 DISC DVD CHANGER SILVER		129.95					
DVDR3505			DVD RECORDER		179.00					
DVDS53K			SINGLE DVD HDMI UP CONVER		99.00					
DVDV9800			SAMSUNG DVD/VCR COMBO		99.99					
GQ1603267			DVD AUDIO PLAYER		99.99					
DB0-0453			DVD DISPLAY CARD		0.00					
260-0496			DVD DOCTOR (D)		29.99					
AV-SYS600SDV			DVD INDASH MOTORIZD MONTR		1699.99					
320-1254			DVD KARAOKE MIC ADAPTER		11.27					
440-0137			DVD LENS CLEANER		21.99					
55016743			DVD LIBRARY STORAGE CASE		9.99					
MCD709			DVD MICRO THEATER		449.00					
MCD908			DVD MICRO THEATER PREMIUM		599.00					
MCD702			DVD MICRO THEATER SHELF S		199.00					
									<b>Sub Total</b>	<b>0.00</b>
									<b>Tax</b>	<b>0.00</b>
									<b>TOTAL</b>	<b>0.00</b>